SUPPORT path®

NEED iASSIST PORTAL REGISTRATION AND/OR TECHNICAL SUPPORT?
Call the customer support team at **1-877-450-4412**
(Monday — Friday, 8 AM to 8 PM ET)

5 mins **Register in as little as 5 minutes!**

iAssist Portal Registration Process: A Step-by-Step Guide

STEP 1

Identify the office member who will be using iAssist the most and have them create an account at iAssist.com

Step 1 / 3 - Registration
Account Details

Practice Name *

Practice Email Address

Address Line 1 *

Address Line 2 (optional)   City *

State *   Zip Code *

Phone Number *

[Continue]

Step 2 / 3 - Registration
Account Details

☑ Check if you are a licensed prescriber

First Name *

Last Name *

[Continue]

Already have an account? Log In.

Step 2 / 3 - Registration
Account Details

◉ Email   ○ Username

Email *

Password *

Confirm Password *

[Continue]

Already have an account? Log In.

STEP 2

Additional staff members can be added to account once created

Add Office Staff

① Details ② Account

First Name

Last Name

Title ▾

Email

Phone   Ext. (Optional)

[Continue]

STEP 3

When adding prescribers to the account:

A) Create their login

Add Prescriber

✓ Details ② Account

Create account using:
◉ Email   ○ Username

Email
drsmith@dr.com ✓

Password

Confirm Password

Practice admin?
○ Yes ○ No

[Back]   [Save Prescriber]

B) Add NPI

Prescriber NPI & Signature

① NPI ② Signature

Prescriber's NPI Number

[Continue]

C) Add prescriber signature

Prescriber NPI & Signature

✓ NPI ② Signature

Type Signature   Sign It

Enter full name

[Save]

D) Verify identity via Knowledge Based Authentication (KBA)

Verify Prescriber's Identity

① Personal Information ② Verification

Prescriber's First Name   Prescriber's Last Name
JOHN   SMITH

Date of birth   SSN (last 4 digits)

Verify Prescriber's Identity

✓ Personal Information ② Verification

1. Which of the following is/was your PHONE NUMBER?
○ 581-7181
○ 772-2530
○ 557-7904
○ 833-1203
○ NONE OF THE ABOVE

2. Which of the following colleges have you PREVIOUSLY OR CURRENTLY attended?
○ PEARL RIVER COMMUNITY COLLEGE
○ CHAPMAN UNIVERSITY
○ CARLOS ALBIZU UNIVERSITY
○ UNIVERSITY OF CONNECTICUT
○ NONE OF THE ABOVE

[Verify]

GILEAD   ASEGUA® THERAPEUTICS

We're here to help. Please click here for additional information.

SUPPORT path®

Visit the Provider portal and click (**Online Enrollment**) at:

MySupportPath.com/Providers

Request a benefits investigation

Coverage support for eligible patients

Triage to pharmacy

First shipment confirmation

GET STARTED!

Follow the **Step-by-Step Guide** on page 1 to register online. Once inside the portal, Providers can easily enroll their patients into the program and help them access their prescribed Gilead or Asegua medication.
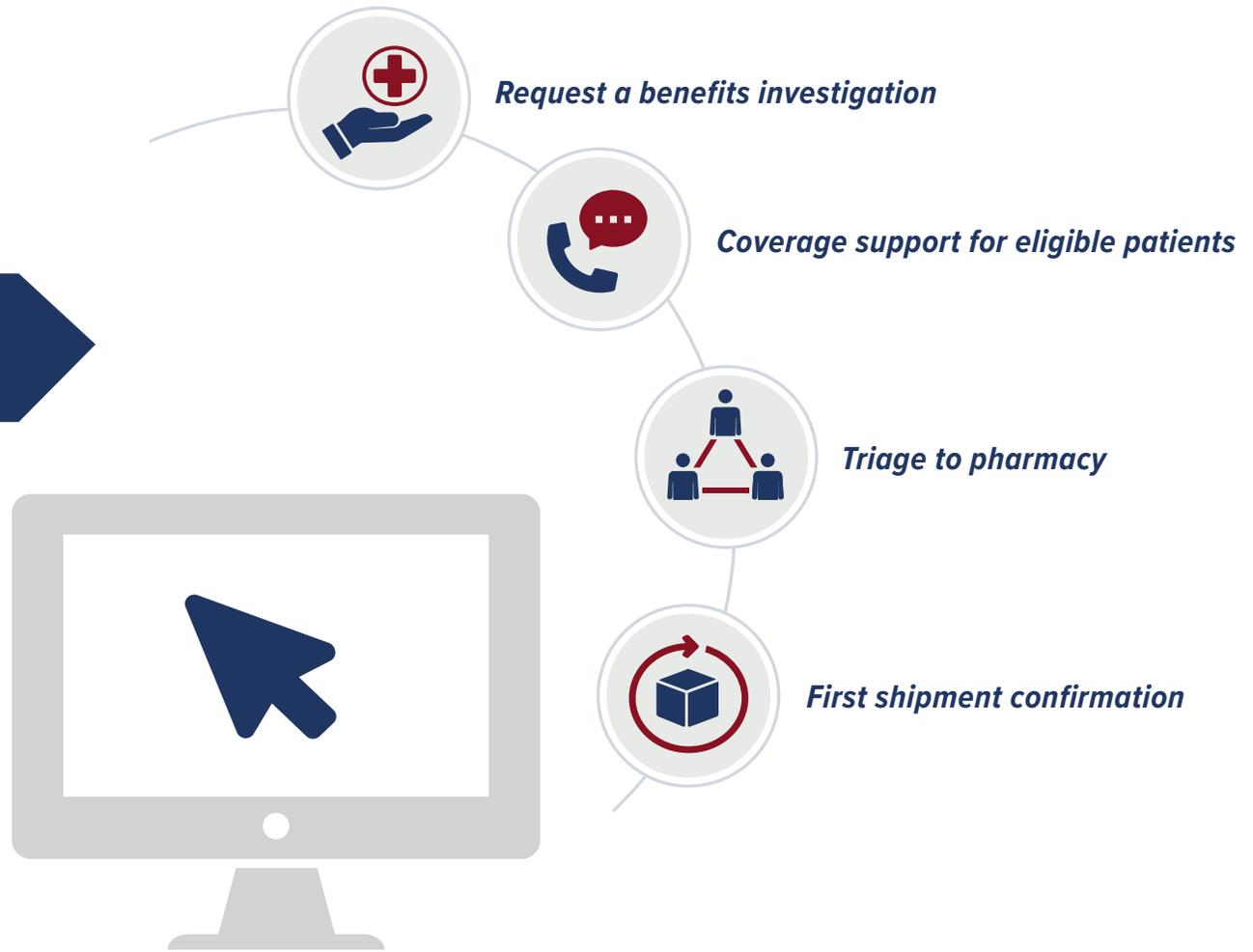
Support Path is here to help. For general Support Path® information, enrollment questions, or to find out what program offerings may be available to help, call Support Path at **1-800-226-2056**, Monday through Friday, 9 ᴀᴍ to 8 ᴘᴍ ET.

Program support offerings may include:

- ▶ A benefits investigation
- ▶ Prior authorization education and tracking
- ▶ Co-pay coupon enrollment for eligible commercially insured patients
- ▶ Coverage support based on your patient's situation
- ▶ Triage to your patient's in-network pharmacy

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