



NEED iASSIST PORTAL REGISTRATION AND/OR TECHNICAL SUPPORT?
 Call the customer support team at **1-877-450-4412**
 (Monday — Friday, 8 AM to 8 PM ET)



Register in as little as 5 minutes!

iAssist Portal Registration Process: A Step-by-Step Guide

STEP 1

Identify the office member who will be using iAssist the most and have them create an account at iAssist.com

Create an Account
If you already have an account, sign in here.

Benefits of an iAssist account

- ✓ Find cost and coverage for 100s of medications
- ✓ Submit prior authorizations and prescriptions
- ✓ Monitor status updates

First Name Last Name

What's your email? We'll use this for your username.

Please create a unique password.

Use at least 8 characters including 1 number, 1 uppercase, and 1 lowercase. No spaces, commas, or 3 repeated characters.

Confirm this password.

Are you a prescriber?
 Yes
 No

Create Account

Welcome, [user first name]!
Your account has been created.

Let's finish setting up. Does your office already have an account?

Yes, I have an office code.
 Great! You'll just need to enter the 5-digit code on the next page and you'll be good to go.

Enter Code

No, I'll need to create one.
 No problem! You'll be asked to enter your office location and general contact information.

Start New

Create the office account.
 Once you create the account, other staff members can join.

What's the name of your office?

What's the office NPI?

What is a general contact email for your office?

Phone Fax

Address Line 1

Address Line 2 Optional

City State Zip Code

We'll need consent and signature for prescribing.

Business Associate Agreement
In order to participate in the iAssist System which shall include, but not be limited to, the iAssist platform and all present and future instances of your request to any person or entity for real-time benefits check verification and other related services where iAssist is the provider, either directly or indirectly, of such services (the "Program") provided by iAssist, Inc. and/or

I agree

Participation Agreement
In order to participate in the iAssist System which shall include, but not be limited to, the iAssist platform and all present and future instances of your request to any person or entity for real-time benefits check verification and other related services where iAssist is the provider, either directly or indirectly, of such services (the "Program") provided by iAssist, Inc. and/or

I agree

Next

STEP 2

Additional staff members can be added to account once created

Invite Team Member(s)
 Team members will be sent an email inviting them to join your organization. You can also share the office code.

Invite #1 Admin Privileges

Full Admin privileges allow team members to create new locations, add team members, and change permissions for the entire organization.

First Name Last Name

Work Email

Location(s)
 Four Oaks Cardio

Restricted Prescriber(s)
You do not have any prescribers in your organization yet.

+ Invite Another Team Member

Send Invite (1)

The invites have been sent.

If for some reason they don't accept, just hit "resend" on the organization page.

STEP 3

When adding prescribers to the account:

A) Add NPI and their personal information

Step 1 of 3: Verify Identity
 If you don't have all the information, enter the NPI, Date of Birth, and Specialty and click "email prescriber" below.

Prescriber NPI

Prescriber Date of Birth

Specialty

Last 4 Digits of Prescriber SSN

Next

B) Verify identity via Knowledge Based Authentication (KBA)

Step 2 of 3: Verify Identity
 Please answer the following questions. You get up to three attempts.

What school did you attend?

University of Iowa
 Central College
 University of Northern Iowa
 Muscatine Community College

What was the make of your first car?

Ford
 Honda
 Chevy
 Oldsmobile

What city did you live in the past?

Houston
 Boston
 Orlando
 Irvine

Next **Back**

C) Add prescriber signature and click "Finish"

Step 3 of 3: Verify Identity
 Please sign for prescribing purposes.

Type **Draw** Clear

Apply **Finish**

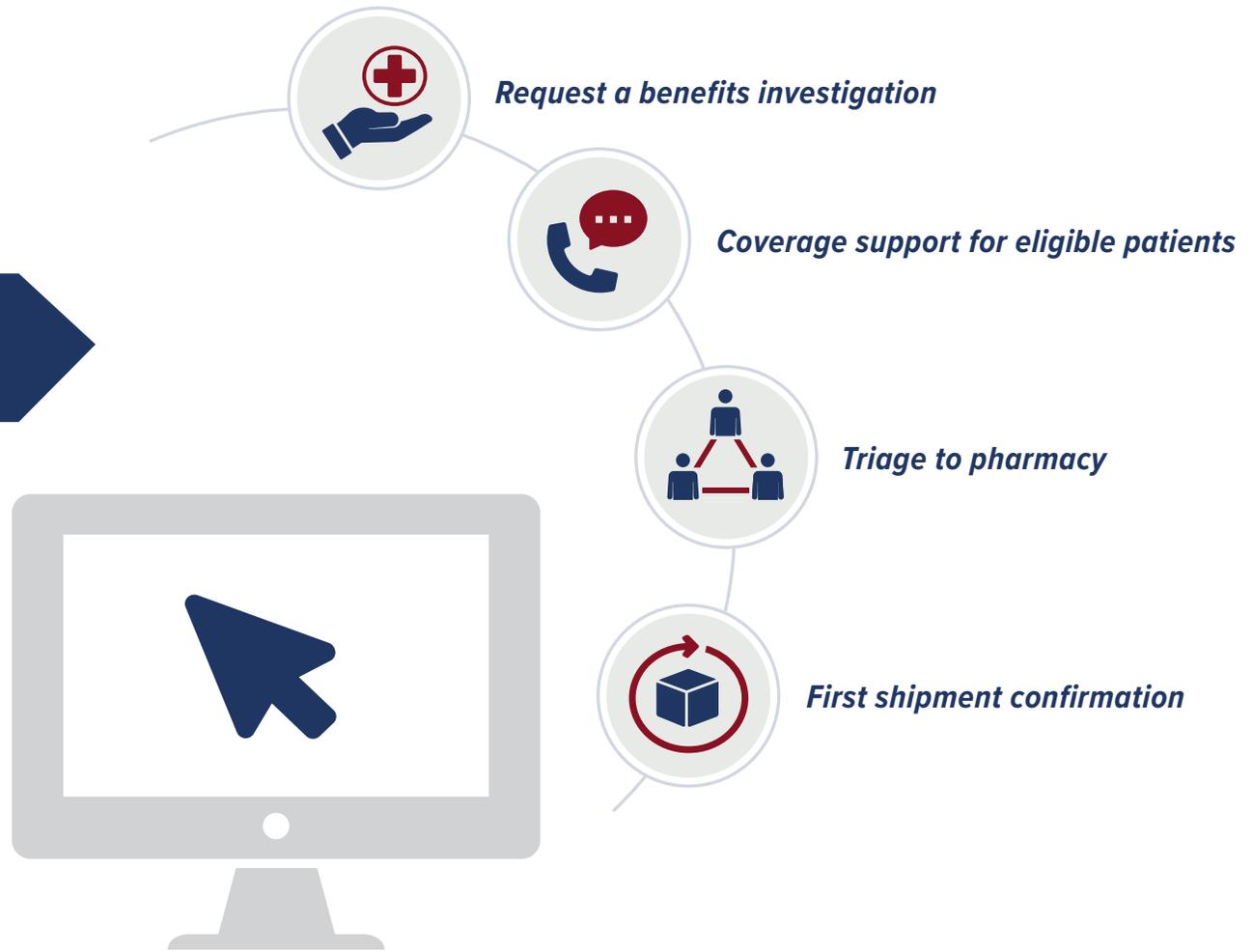




Visit the Provider portal and click **Online Enrollment** at:
MySupportPath.com/Providers

GET STARTED!

Follow the **Step-by-Step Guide** on page 1 to register online. Once inside the portal, Providers can easily enroll their patients into the program and help them access their prescribed Gilead or Asegua medication.



Support Path is here to help. For general Support Path® information, enrollment questions, or to find out what program offerings may be available to help, call Support Path at **1-800-226-2056**, Monday through Friday, 9 AM to 8 PM ET.

Program support offerings may include:

- ▶ A benefits investigation
- ▶ Prior authorization education and tracking
- ▶ Co-pay coupon enrollment for eligible commercially insured patients
- ▶ Coverage support based on your patient’s situation
- ▶ Triage to your patient’s in-network pharmacy