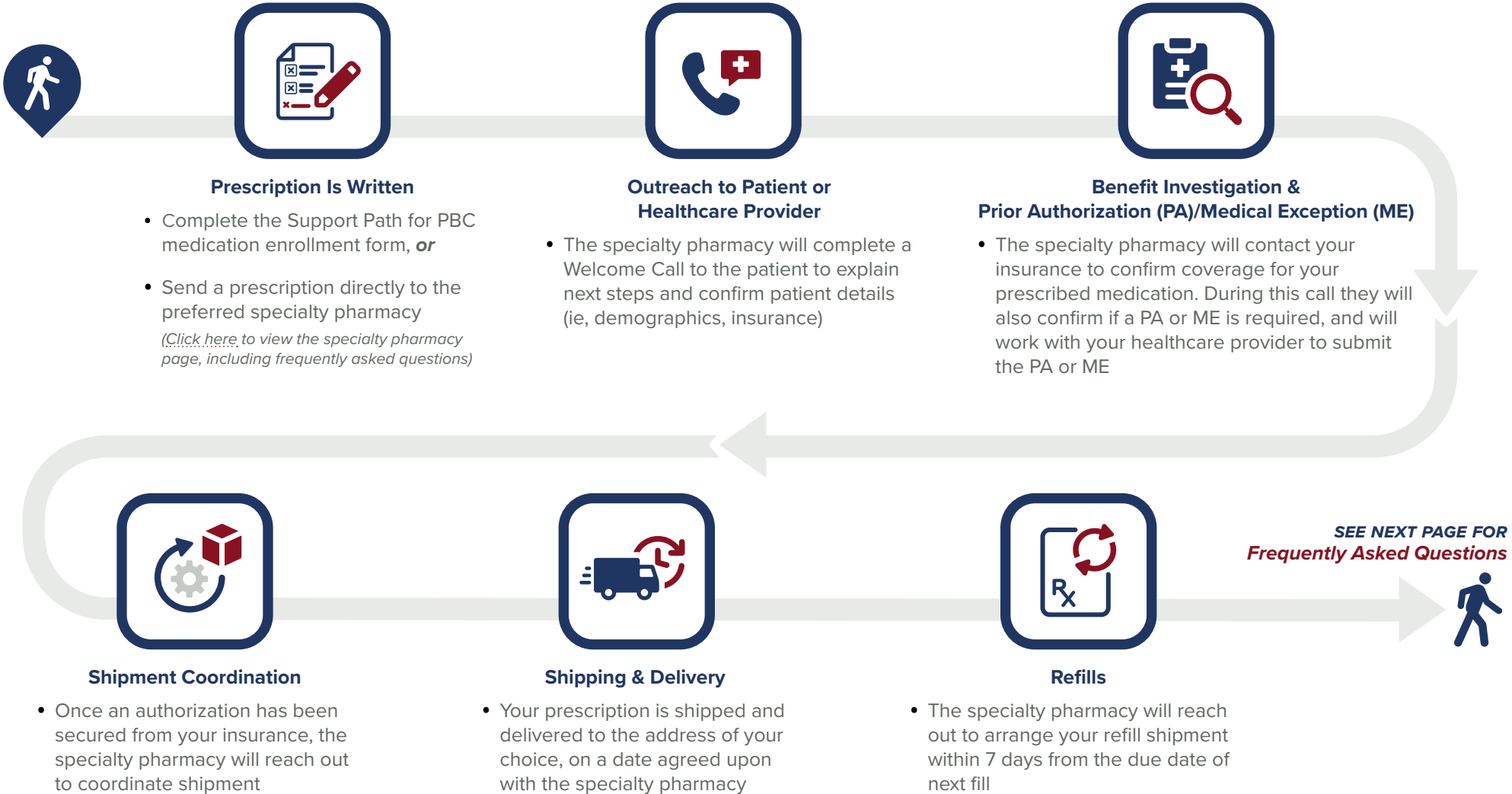




## UNDERSTAND THE PATH TO TREATMENT FOR YOUR PRIMARY BILIARY CHOLANGITIS (PBC) PRESCRIBED THERAPY



To request support, scan the code or enroll online at [MySupportPath.com](https://mysupportpath.com).

Call to speak with a dedicated Program Specialist at **1-855-769-7284**

(Monday – Friday, 9 AM to 8 PM ET)

**CLICK HERE TO SEE  
Frequently Asked Questions**





# Specialty Pharmacy Frequently Asked Questions

## What is a specialty pharmacy?

A specialty pharmacy is a specialized pharmacy that provides medications used to treat rare or complex diseases.

## Why can't I fill this medication at my local pharmacy?

This medication is available through a limited network of specialty pharmacies. With this network of specialty pharmacies, Gilead aims to support a consistent patient experience.

## What kind of information will the specialty pharmacy need from me to fill my prescription?

The specialty pharmacy will need your demographics (name, address, and date of birth). The pharmacy will also need your insurance information (plan name, member ID number, group number, PCN and BIN, and toll-free number) to process your prescription.

## Do I have to pay up front?

No, you do not have to pay up front for your medication. Payment is collected at the time shipment has been arranged, if necessary.

## What if I cannot afford my prescription?

If you are unable to afford your prescription, there are programs that may be available to you. Contact Support Path at **1-855-769-7284** for additional information.

## What if my insurance denies coverage?

If your insurance denies coverage for the medication, the specialty pharmacy will educate your physician about information needed to appeal the decision, if indicated.

## Specialty Pharmacies



### Orsini

Phone: 1-888-263-8004  
 Fax: 1-877-846-0402  
 Visit: [Orsini.com](http://Orsini.com)



### PantheRx Rare

Phone: 1-888-685-1482  
 Fax: 1-877-914-0648  
 Visit: [PantheRxRare.com](http://PantheRxRare.com)



### AcariaHealth

Phone: 1-833-236-9722  
 Fax: 1-833-494-2747  
 Visit: [AcariaHealth.com](http://AcariaHealth.com)