



## UNDERSTAND THE PATH TO TREATMENT FOR YOUR **PRIMARY BILIARY CHOLANGITIS (PBC)** PRESCRIBED THERAPY



### Prescription Is Written

- Complete the Support Path for PBC medication enrollment form, **or**
- Send a prescription directly to the preferred specialty pharmacy  
*(Click [here](#) to view the specialty pharmacy page, including frequently asked questions)*



### Outreach to Patient or Healthcare Provider

- The specialty pharmacy will complete a Welcome Call to the patient to explain next steps and confirm patient details (ie, demographics, insurance)



### Benefit Investigation & Prior Authorization (PA)/Medical Exception (ME)

- The specialty pharmacy will contact your insurance to confirm coverage for your prescribed medication. During this call they will also confirm if a PA or ME is required, and will work with your healthcare provider to submit the PA or ME



### Shipment Coordination

- Once an authorization has been secured from your insurance, the specialty pharmacy will reach out to coordinate shipment



### Shipping & Delivery

- Your prescription is shipped and delivered to the address of your choice, on a date agreed upon with the specialty pharmacy



### Refills

- The specialty pharmacy will reach out to arrange your refill shipment within 7 days from the due date of next fill

**SEE NEXT PAGE FOR  
Frequently Asked Questions**



To request support, scan the code or enroll online at **MySupportPath.com**.

Call to speak with a dedicated Program Specialist at **1-855-769-7284**

(Monday – Friday, 9 AM to 8 PM ET)

**CLICK HERE TO SEE  
Frequently Asked Questions**





## Specialty Pharmacy Frequently Asked Questions



### What is a specialty pharmacy?

A specialty pharmacy is a specialized pharmacy that provides medications used to treat rare or complex diseases.



### Why can't I fill this medication at my local pharmacy?

This medication is available through a limited network of specialty pharmacies. With this network of specialty pharmacies, Gilead aims to support a consistent patient experience.



### What kind of information will the specialty pharmacy need from me to fill my prescription?

The specialty pharmacy will need your demographics (name, address, and date of birth). The pharmacy will also need your insurance information (plan name, member ID number, group number, PCN and BIN, and toll-free number) to process your prescription.



### Do I have to pay up front?

No, you do not have to pay up front for your medication. Payment is collected at the time shipment has been arranged, if necessary.



### What if I cannot afford my prescription?

If you are unable to afford your prescription, there are programs that may be available to you. Contact Support Path at **1-855-769-7284** for additional information.



### What if my insurance denies coverage?

If your insurance denies coverage for the medication, the specialty pharmacy will educate your physician about information needed to appeal the decision, if indicated.

## Specialty Pharmacies

### Orsini

Phone: 1-888-263-8004  
Fax: 1-877-846-0402  
Visit: Orsini.com

### PantheRx Rare

Phone: 1-888-685-1482  
Fax: 1-877-914-0648  
Visit: PantheRxRare.com

### AcariaHealth

Phone: 1-833-236-9722  
Fax: 1-833-494-2747  
Visit: AcariaHealth.com